

Section B

Choose **ONE** of the below scenarios. This Section has 50 marks. Please indicate the total number of words written.

1. You went visiting an aged relative at St. Vincent de Paule and during the visit a woman, clearly under the influence of alcohol, started creating havoc with the staff accusing them of maltreating her husband under their care. In about **350 words** give an account of this unfortunate episode. You may also point out, from your point of view, how situations like these can adversely affect other patients.
2. You were served with a citation for a contravention whereby you are accused of having crossed a continuous white line when overtaking a bus unloading passengers while not in its bay. In about **350 words** write an account of the incident whereby you defend your action due to the fact that the white line was not continuous and the bus was stationary.

Total: 100 marks

END OF EXAMINATION PAPER



DEPARTMENT OF EXAMINATIONS
THE MALL, SARRIA STREET, FLORIANA, MALTA

Examination for the Position of Correctional Officers in the Correctional Services Agency

Subject: ENGLISH

Date: Tuesday, 19 November 2019

Time: 11:00 – 12:30 (one and a half hours)

General Instructions: This examination paper consists of TWO sections, Section A and Section B. Candidates are requested to attempt BOTH sections and to read carefully the instructions within each section. Marks allotted for each question appear within brackets.

Section A

Read carefully the following passage and then answer ALL the questions that follow:

Standing Order No 7/2018

To : All uniformed and civilian staff at CCF, Forensic Unit at MCH and CoRRS

Use of Mobile Phones

Reference is made to Standing Orders 7/2016, 8/2016 and 3/2017, the validity of which is still to be considered as active.

Be reminded that all uniformed and civilian personnel working at CCF, Forensic Unit at MCH and CoRRS are responsible to register their personnel mobile phone device through the established official procedures.

All uniformed and civilian personnel are allowed to have one(1) registered mobile phone per employee while within the Department's premises.

If for any reason, any member of uniformed or civilian personnel needs to change his/her mobile phone, this change needs to be notified at the CCF Gatehouse.

Any uniformed and civilian personnel caught in possession of an unregistered mobile phone device or in the concurrent possession of more than one such device, either during searches or entering the Department's premises or within any of the Department's premises during spot checks, the employee will be given an immediate ninety (90) day suspension of mobile phone permission.

Misuse of mobile phones during working hours will also lead to disciplinary actions as well as the suspension of mobile phone permission, for a determined amount of time, proportional to the nature of the misuse.

Mobile phone permissions are to be considered as a privilege and not a right, with these devices being permitted within the Department's premises for the purpose of work or family emergencies ONLY, and not as an entertaining device.

For questions 1 to 5 choose the correct answer:

Questions:

- 1) To whom is this Standing Order addressed to?
 a) The Director General of Corradino Correctional Services
 b) All Uniformed and Civilian staff
 c) All serving staff
 d) Civilian staff only. (5 marks)

- 2) What is the subject matter of this Standing Order?
 a) Communication devices
 b) Personal mobiles
 c) Registration procedures
 d) Disciplinary action. (5 marks)

- 3) What does "Mobile phone permissions are to be considered as a privilege and not a right" mean?
 a) These devices are permitted for the purpose of work or family emergencies only
 b) For entertainment purposes
 c) Allowed for excellent service by the staff
 d) Allowed at the discretion of management. (5 marks)

- 4) If for any reason, any member of uniformed or civilian personnel needs to change his/her mobile phone, this change needs to be notified at
 a) The main administration office
 b) CCF Gatehouse
 c) The Duty Officer's desk
 d) The Director's Office. (5 marks)

- 5) What is the duration of the suspension should a uniformed or civilian employee be found in possession of more than one mobile?
 a) That stipulated by law
 b) That decided by the Board of Governors
 c) Ninety days
 d) One year.

- 6) What will misuse of mobile phones lead to according to the Standing Order?
 (5 marks)

- 7) Why are uniformed and civilian personnel allowed the use of a mobile?
 (5 marks)

- 8) What happens if a member of staff is caught with an unregistered mobile?
 (5 marks)

- 9) Mention the three entities where uniformed and civilian staff are responsible to register their mobile phone.
 (5 marks)

- 10) How should one behave if he or she intends to change his/her mobile number according to this Standing Order?
 (5 marks)